



Jergens Innovative Technology
6290 Executive Blvd.
Huber Heights, Ohio 45424
Phone (937) 235-5500
Fax (937) 235-5505

August 20, 2002

Chris Koffend
Getecha, Inc.
813 W. South St.
Kalamazoo, MI 49007

Dear Chris,

I wanted to send you a brief note regarding our Getecha grinders. As you know, we purchased an GRS 180 (ARG 77) based on what we felt was a solid and unique concept in the angled rotor design. The initial unit worked great and we have subsequently purchased seven more, replacing a competitive brand for our press side applications.

Since we have had the units in operation they have exceeded all of our expectations. Regrind quality is excellent and the noise level is such that we can conduct a normal conversation next to one in operation—something we couldn't do with the competitive model. Although we try to dedicate a grinder to a specific material, we are a custom molder and, as such, work with a lot of different molds and materials. Our maintenance staff tells me that the Getecha grinders can be cleaned in a fraction of the time needed for our older grinders which gives us more efficient changeovers and frees up key manpower.

Thanks to you and your staff for introducing us to Getecha. With the heavy duty construction and your continued support, we look forward to many more years of trouble free operation of your equipment.

Sincerely,

A handwritten signature in black ink, appearing to read 'R. Jergens', written over a horizontal line.

Robert Jergens
General Manager
Jergens Innovative Technology, Inc.
